

Privacy Policy

1. Introduction

Welcome to **SB Telecom FZCO**.

We are committed to protecting your privacy and handling your personal data responsibly and in accordance with applicable UAE data protection laws, including the UAE Personal Data Protection Law (PDPL).

This Privacy Policy explains how we collect, use, disclose, store, and protect your personal data when you visit our website and submit information through our contact form.

2. Data Controller

The data controller responsible for your personal data is:

Address: Dubai Digital Park - Building A1, A1-L1-108, Dubai, United Arab Emirates

Email: anar.taghiyev@sbtelecom.ae

3. Personal Data We Collect

When you use our contact form, we may collect:

- Full name
- Email address
- Telephone number (if provided)
- Company name (if provided)
- Any information you include in your message
- IP address
- Browser and device information
- Website usage data collected through cookies and similar technologies

4. How We Use Your Personal Data

We use your personal data to:

- Respond to your inquiries and requests
- Communicate with you regarding our services
- Provide customer support
- Improve our website and user experience
- Maintain website security
- Comply with legal and regulatory obligations

We will only process your personal data where we have a lawful basis to do so, including your consent, the performance of a contract, compliance with legal obligations, or our legitimate business interests where permitted by applicable law.

5. Consent

By submitting our contact form, you acknowledge that you have read this Privacy Policy and consent to the processing of your personal data for the purposes described herein.

You may withdraw your consent at any time by contacting us using the details provided below, subject to any legal requirements that may apply.

6. Sharing of Personal Data

We do not sell your personal data.

We may share your personal data with:

- Service providers who assist in operating our website or business
- IT and hosting providers
- Professional advisors
- Government authorities, regulators, or law enforcement agencies where required by law

Any third party receiving personal data is required to maintain appropriate confidentiality and security measures.

7. International Data Transfers

Your personal data may be processed or stored outside the United Arab Emirates when necessary for website hosting, communication services, or business operations.

Where personal data is transferred internationally, we will take reasonable measures to ensure that appropriate safeguards are in place and that such transfers comply with applicable UAE data protection requirements.

8. Data Retention

We retain personal data only for as long as necessary to:

- Fulfil the purposes described in this Privacy Policy
- Respond to your inquiry
- Comply with legal, regulatory, or contractual obligations
- Resolve disputes and enforce our agreements

When personal data is no longer required, it will be securely deleted or anonymized.

9. Security Measures

We implement appropriate technical and organizational measures to protect personal data against:

- Unauthorized access
- Accidental loss
- Misuse
- Disclosure
- Alteration
- Destruction

While we take reasonable steps to protect personal data, no internet transmission or electronic storage method can be guaranteed to be completely secure.

10. Your Rights

Subject to applicable UAE law, you may have the right to:

- Request access to your personal data
- Request correction of inaccurate personal data
- Request deletion of personal data where applicable
- Restrict or object to certain processing activities
- Withdraw consent where processing is based on consent
- Request information regarding how your personal data is processed

To exercise any of these rights, please contact us using the contact information provided below.

11. Cookies

Our website may use cookies and similar technologies to improve functionality, analyze website traffic, and enhance user experience.

You can manage cookie preferences through your browser settings.

12. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage users to review the privacy policies of any third-party sites they visit.

13. Children's Privacy

Our website and services are not directed at children. We do not knowingly collect personal data from children without appropriate legal authorization where required by law.

14. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with an updated "Last Updated" date.

15. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact:

SB Telecom FZCO

Address: Dubai Digital Park - Building A1, A1-L1-108, Dubai, United Arab Emirates

Email: info@sbtelecom.ae

Recommended Contact Form Consent Checkbox

☐ I have read and agree to the Privacy Policy and consent to the processing of my personal data for the purpose of responding to my inquiry.